**IDEATION PHASE**

**DEFINE THE PROBLEM STATEMENTS**

|  |  |
| --- | --- |
| Date | 19 September 2022 |
| Team ID | PNT2022TMID13620 |
| Project Name | Corporate Employee Attrition Analytics |
| Maximum Marks | 2 Marks |

**Customer Problem Statement Template:**

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

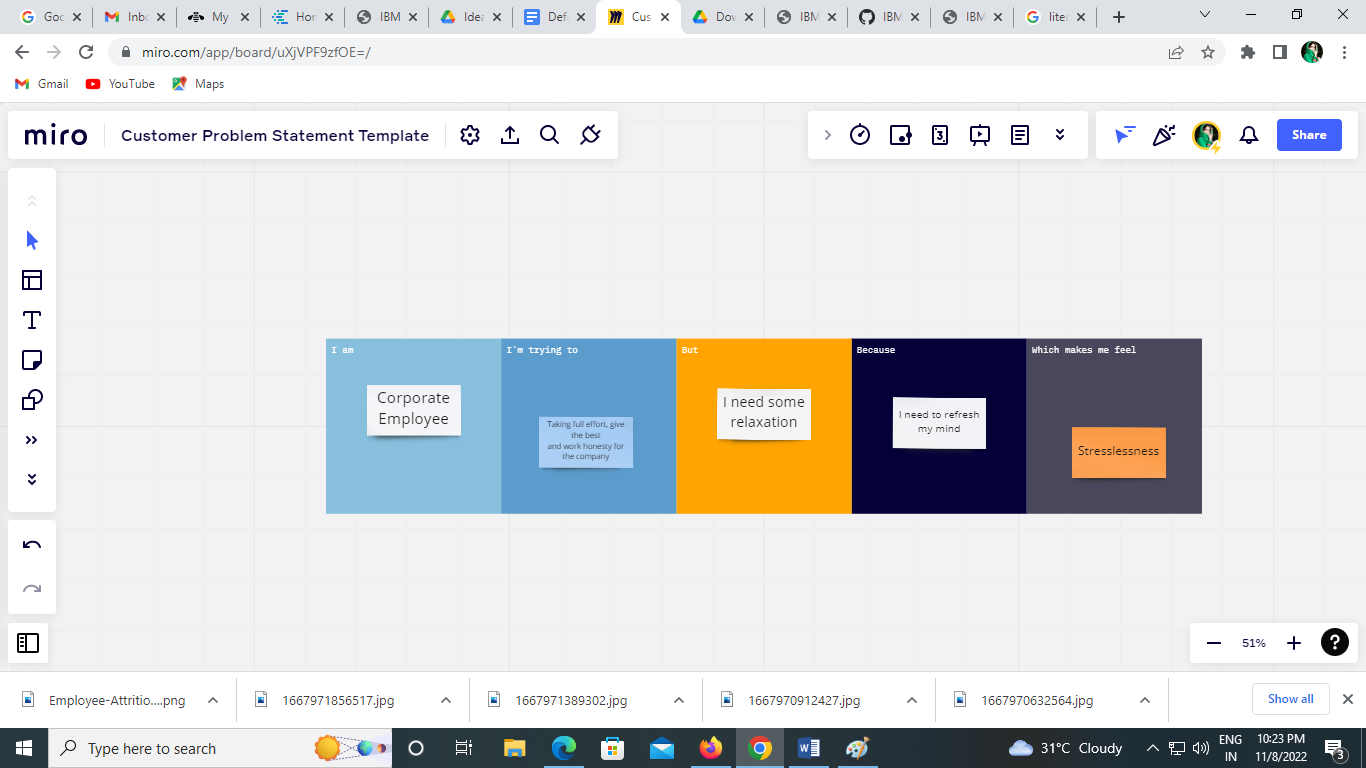
A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you’ll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Graphical user interface, text, application, email

Description automatically generated

Reference: <https://miro.com/templates/customer-problem-statement/>

**Example:**



|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Problem Statement (PS)** | **I am (Customer)** | **I’m trying to** | **But** | **Because** | **Which makes me feel** |
| PS-1 | Team Leader | Deploy my team members | I need cooperation | Each member of team is in different character | Little trouble |
| PS-2 | HR | Treat everyone in same manner | The members need the understanding capacity | The expected task will be completed | They are right persons for the company growth |